

VM Business Mobile Tariffs

Mobile - Fair Usage Policy

Fair Usage Limits

Unlimited Calling plans are subject at all times to a limit of 2500 minutes to UK Landline numbers & UK Mobile Numbers (included in the bundle) in aggregate during each monthly billing cycle for outgoing calls. This includes UK Landlines 01,02 and UK Mobile Calls to (main networks only Vodafone, o2, EE) in the UK.

Calls to international numbers, non-geographic UK numbers, special UK numbers and premium UK numbers, International calls are excluded from these plans and will be charged at our standard out of bundle rates

All Other Calls & Out of Bundle Rates

All Other calls & charges not included in your "unlimited allowance" will be charged at our standard out of bundle call rates. Once you exceed your fair usage limits before the end of your bill period, you will be charged out of bundle standard call rates. Please request out of bundle rates or visit www.visiontelecomsolutions.co.uk

Fair Usage Policy

We reserve the right to immediately disconnect, modify or suspend your Service and offer you an alternative calling plan if we determine, in our sole and absolute discretion, that your use of the Service at any time was inconsistent with normal business usage patterns or you exceed the fair usage limits set out below. In addition, you will be required to pay our higher rates for commercial service for all periods in which your use of the Service was inconsistent with normal business use (as described more fully in our Terms and Conditions) or the fair usage limits set out below.

Fair Usage (Roaming)

Inclusive roaming services on mobile tariffs have been built for business users who travel periodically, and not those who roam across foreign networks on a semi-permanent or permanent basis.

If a customer uses their mobile in destinations outside the UK that qualify for inclusive access to standard bundles (this includes those countries that qualify for daily roaming services such as World Travel Select and/or legislation such as Roam Like At Home), for more than 50% of the time in any four-month rolling period, Vision reserves the right to either charge customers for this excessive usage or bar roaming services.