

VM Cloud PBX HV Select Fair Usage Policy

Fair Usage Limits

unlimited calling plans are subject at all times to a limit of 5000 minutes to UK Landline 01, 02 numbers & UK Mobile numbers (included in the bundle) in aggregate during each monthly billing cycle for outgoing calls per extension. This includes local, national and mobile calls in the UK. Maximum of 10% of inclusive minutes to 03 Numbers. Calls to international numbers, non-geographic UK numbers, special UK numbers and premium UK numbers are excluded from these plans and will be charged at normal rates.

All Other Calls & Out of Bundle Rates

All Other calls & charges not included in your "unlimited allowance" will be charged our standard call rates. Once you exceed your fair usage limits before the end of your bill period, you will be charged out of bundle standard call rates.

For Standard Call Rates please see: Cloud PBX Out of Bundles rates.

Fair Usage Policy

We reserve the right to immediately disconnect, modify or suspend your Service and offer you an alternative calling plan if we determine, in our sole and absolute discretion, that your use of the Service at any time was inconsistent with normal business usage patterns or you exceed the fair usage limits set out below. In addition, you will be required to pay our higher rates for commercial service for all periods in which your use of the Service was inconsistent with normal business use (as described more fully in our Terms and Conditions) or the fair usage limits set out below.