

Vision Business Mobile Tariffs

Mobile Fair Usage Policy

Fair Usage Voice & Data

- **Unlimited Calling Plans** are subject to a limit of **2500 Minutes** to 01,02,03 UK Landline numbers and UK Mobile Numbers during each billing cycle for outgoing calls.
- o2 Voice Tariffs with Unlimited Data are subject to a limit of 100gb UK Data during each billing cycle.
- Vodafone Voice Tariffs with Unlimited Data are subject to a limit of 60gb UK Data during each billing cycle
- Calls to international numbers, non-geographic UK numbers, special UK numbers and premium UK numbers, International calls are excluded from these plans and will be charged at our standard out of bundle rates
- Roaming outside of the UK on unlimited data plans, and within standard inclusive or daily roaming destinations, usage is capped at 25GB per month and roaming restrictions may be applied.
- Once you exceed your monthly allowance all data used will be billed per MB used, please see our website for rates www.visiontelecomsolutions.co.uk

All Other Calls & Out of Bundle Rates

All Other calls & charges not included in your "unlimited allowance" will be charged at our standard out of bundle call & Data rates. Once you exceed your fair usage limits before the end of your bill period, you will be charged out of bundle standard call & data rates. Please request out of bundle rates or visit our website www.visiontelecomsolutions.co.uk

Fair Usage Policy

We reserve the right to immediately disconnect, modify or suspend your Service and offer you an alternative calling plan if we determine, in our sole and absolute discretion, that your use of the Service at any time was inconsistent with normal business usage patterns or you exceed the fair usage limits set out below. In addition, you will be required to pay our higher rates for commercial service for all periods in which your use of the Service was inconsistent with normal business use (as described more fully in our Terms and Conditions) or the fair usage limits set out below. Voice tariffs are intended for use with smartphones and not data only devices such as routers. Where users regularly tether to 12 or more devices or have used 650GB of data twice within a 6 month period then we may investigate to ascertain whether your unlimited data usage is in line with standard use and our Artificially Inflated Traffic (AIT) policy. In the event it is determined that usage is for non-standard purposes then we reserve the right to adjust the plan or to terminate the agreement.

Fair Usage (Roaming)

Inclusive roaming services on mobile tariffs have been built for business users who travel periodically, and not those who roam across foreign networks on a semi-permanent or permanent basis. If a customer uses their mobile in destinations outside the UK that qualify for inclusive access to standard bundles (this includes those countries that qualify for daily roaming services such as World Travel Select and/or legislation such as Roam Like At Home), for more than 50% of the time in any four-month rolling period, Vision reserves the right to either charge customers for this excessive usage or bar roaming services. Customers will be notified before any action is taken.

T&C apply

All Prices correct at time of print subject to change as per notifications policy.

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