

## Vision I.T Support Charges

Support Hours outside of contracted hours (In Contract)	Price
Additional Support Hours Office hours Monday to Friday 9am to 5pm All other days & hours inc Bank Holidays minimum 2 hour charge applies	£150 per hour
24/7 Site Visit Outside Office Hours & from Friday 5pm to Monday 9am	£50 Site Visit
Out of Contract - Standard Prices  Once customer has fulfilled minimum contract and moves onto a rolling contract the following charges apply	0.5 Hours = £100 All Additional Hours @ £175 per hour

All prices are ex vat &/or per month &/or Per minute/hours charge

This list may not be exhaustive. There may be other services that you have  
subscribed to. If your service is not included in the above please call 0871 200 3274

All Prices are subject to change as per T&C and Notifications policy

Vision Terms & Conditions apply